

20 February 2024

IC-287100-Z9K1

Request

You asked us:

"from this FOI decision notice I see the ICO has some kind of "restricted cases process"

<https://www.bailii.org/uk/cases/UKICO/2024/4028247.pdf>

I've not come across this before, and would be interested to know, and receive, information held regarding it. For clarity, I am envisaging a policy, process, procedure, guidance etc."

We received your request on 7 February.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We do hold information within the scope of your request. I attach a copy of the Restricted Case Procedure which is used by the ICO's Public Advice and Data Protection Complaints department. Additionally, I would draw your attention to page 85 of the Information Access Manual which is available on our website [here](#). Where information is available by other means it's technically exempt pursuant to s.21 FOIA. This concludes our response.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
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