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26 February 2024

Reference number: IC-287335-S0T5

Request

On 8 February 2024., you asked us: "We are considering using https://www.sybill.ai/? for online meeting transcribing. How can I check to see if they have been experienced a data breach?"

One of the ways to request information from a public authority is by submitting a <u>Freedom of Information Act</u> (FOIA) 2000 request.

In this situation, we are not going to ask you to submit a request as it is clear what information you are seeking. As such, we have interpreted this as FOIA request to know if Sybill have submitted a data breach notification to the ICO.

Our response

Having searched our records, we can confirm that Sybill have not reported any data breaches to the ICO. However, it should be noted that not all data breaches have to be reported to us and this is dependent upon the <u>risk</u> posed to individual's rights and freedoms.

As well as this, having clicked the website link you provided, it would appear that Sybill are not based in the UK. Due to this, it would be unlikely that they would report any data breaches they may have suffered to the ICO as we would not be the appropriate regulatory authority.

As such, you may wish to direct your question directly to them.

This concludes our response to your question.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full <u>review procedure</u> on our website.



If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can <u>raise a complaint</u> through our website.

Your information

Our <u>privacy notice</u> explains what we do with the personal data you provide to us, and sets out <u>your rights</u>. Our <u>Retention and Disposal Policy</u> details how long we keep information.

Yours sincerely



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