

29 February 2024

IC-290104-Y3T5

Request

You asked us for the following information about a data breach reported to us by Arnold Clark:

"Has the investigation been concluded? If so what were the findings?"

We received your request on 22 February 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

You also asked us when we anticipate that the investigation would be concluded. This is not a valid request for recorded information under the FOIA.

Our response

We hold some information in scope of your request.

A data breach was reported to us by Arnold Clark in December 2022. Our investigation into the matter is ongoing.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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