

22 February 2024

IC-289730-M8K8

## Request

On 21 February 2024 you asked us to confirm whether a breach had been reported to the ICO by GPS Healthcare in relation to personal data being posted to the incorrect recipient, on or around 9-15 February 2024.

We have handled this under the Freedom of Information Act 2000 (the FOIA).

## Response

We have searched the personal data breach cases on our case management system, and can confirm that we do not hold any record of a breach that matches the above description.

## Advice and assistance

Some information about personal data breaches reported to the ICO by data controllers is published [here](#).

Our data breach reporting guidance can be found [here](#).

If you have concerns about the way in which a data controller is processing personal data, you can report this to us [here](#).

This concludes our response to your request.

## Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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