

5 April 2024

## **IC-294595-H8Q1**

### **Request**

You asked us:

*"Please could you provide me with the following in relation to complaints/requests for reviews made against South Kesteven District Council in relation to the application of exemptions under the Freedom of Information Act 2000 in the last 2 years (March 2022-March 2024)*

*How many complaints/requests for review have been made in relation to FOI's and the application of exemptions  
Of these how many have been investigated  
How many complaints have been upheld in favor of the requestor  
How many complaints have been upheld in favor of the council"*

We received your request on 15 March 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

I can confirm that we hold the information in scope of your request.

We have received eight FOIA complaints regarding South Kesteven District council from March 2022 to March 2024. Please note that this includes only complaints regarding the FOIA, due to the wording of your request, and does not include complaints made under the Environmental Information Regulations 2004 (the EIR).

Of these eight complaints, two are ongoing and have not received outcomes. Four have been closed informally, either because they have been withdrawn or because we did not receive sufficient information to investigate the complaint. The remaining two have all received outcomes – one has resulted in the complaint being partially upheld, and the other has not been upheld.

The information regarding the FOIA complaints that we have assessed is technically exempt from disclosure under section 21 of the FOIA, as it is information that is already available to the requester. Decision Notices that we issue in response to FOIA complaints are published on our [website](#). This page can also be filtered to only include complaints relating to a specific public authority. Details on Decision Notices that we have issued regarding South Kesteven District Council can be found [here](#). Please note that this also includes Decision Notices regarding EIR complaints.

This concludes our response to your request.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

### **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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