

11 April 2024

IC-299074-J7V5

Request

You asked us if we have received any complaints about Gender GP ("www.gendergp.com").

We received your request on 9 April 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have searched our case management system for complaints that we may have received about "Gender GP". We confirm that we do not hold any complaints about this company. We have also searched using the registered address for the company and "GenderGP PTE Ltd" which has not produced any results.

It is important to note that we delete casework inline with our [retention policy](#), in most cases this is 2 years from the date of the case closure. Complaints may therefore have been received in or before 2022 that are no longer held on our records.

If you wish to raise a complaint with the ICO about the way an organisation has handled personal data, you can do so on our website here: [Make a complaint | ICO](#)

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely,



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