

12 April 2024

ICO Case Reference IC-294786-H6S4

Request

You asked us:

"I would like to know if a complaint has been made against Windrush Valley School."

We received your request on 18 March 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have conducted reasonable searches of our casework management system for complaints submitted about Windrush Valley School. We can confirm that no relevant complaints are held at this time.

It may be useful to know that we routinely publish complaints data sets in reusable format online.

[Complaints and concerns data sets | ICO](#)

The data protection complaints data sets can be filtered for complaints in the 'education and childcare' sector and the 'private schools' sub-sector. The submitted about account column lists the organisation that each complaint was submitted about.

That concludes our response to this information request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#).

Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely,



Information Access Team

Strategic Planning and Transformation

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