

17 April 2024

ICO Case Reference IC-295754-F5S5

Request for information

Request received 21 March 2024:

"Can I please submit my request again for the report on the findings if the Pension Ombudsman data breach"

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). This legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

Our response

We do hold information in scope of your request. A breach report was submitted to the ICO by The Pensions Ombudsman on 1 June 2023. Please find attached the outcome letter sent to The Pensions Ombudsman at the conclusion of our investigation. Third party personal data has been redacted. Further explanation of this is provided below.

FOIA section 40(2)

You will see that some third party personal data has been redacted in our response. It is exempt under section 40(2) of the FOIA.

Disclosure of this data would break the first principle of data protection - that personal data is processed lawfully, fairly and in a transparent manner.

There is no strong legitimate interest that would override the prejudice that disclosure would cause to the rights and freedoms of the individual concerned. So we are withholding the information under section 40(2) of the FOIA.

This concludes our response.

Next steps

You can ask us to review our response. Please let us know in writing within 40 working days if you want us to carry out a review.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can [raise a complaint](#) to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely

Information Access Team

Strategic Planning and Transformation

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For information about what we do with personal data see our [privacy notice](#)