

Date: 26 February 2023

IC-286823-X1V7

Request

You asked us:

"How many complaints has the ICO received during 2023 regarding personal data breaches."

In a subsequently clarification, you advised that you were specifically interested in the number of data protection complaints where the complaint is about a personal data breach.

We received your request on 7 February 2023. We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

When we close a case, the case officer can select topics that the complaint was about. Where a case is about multiple topics, the case officer can select as many of these as they wish.

I have requested and received a report detailing all cases where the case officer has selected the broad category of 'security' as one of the reasons for the complaint. This broad category encapsulates different ways a personal data breach can occur such as improper disclosure or where data has been lost or destroyed.

With the above in mind, I can confirm we hold information in scope of your request. I can confirm in 2023, the number of such cases was 3539.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
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