

6 June 2024

Case reference: IC-301871-W4C5

We are now in a position to respond to your information request of 12 May.

Request

You asked us for the following:

"...I am writing to request information under the Freedom of Information Act 2000 and would appreciate your assistance in providing the following details concerning the Legal Services Operational Certification Scheme (LOCS23) and its development with 2Twenty4 Consulting:

1. Could you kindly inform me when the draft standard for the Legal Services Operational Certification Scheme (LOCS23) was first submitted to the Information Commissioner's Office by 2Twenty4 Consulting?

2. I would also be grateful if you could provide me with all relevant correspondence between the Information Commissioner's Office and 2Twenty4 Consulting regarding the LOCS23 standard. This includes emails, letters, meeting notes, and other forms of communication."

On 2 May, we wrote to ask if you would consider refining the request due to the amount of information within scope of your request. You kindly did so on 12 May and requested the following.

"...I write to revise my request to specifically include only versions 1.0 and 10.1 of the LOCS:23 standard."

We have handled your request under the Freedom of Information Act 2000 (FOIA).

Our response

We understand your request relates to the Legal Services Operational Privacy Certification Scheme (LOCS:23), available online [here](#), and its development with

2twenty4 Consulting Ltd. We received the first version of this document named LOCS:21 on 24 August 2021.

Please find enclosed the information within scope of your request of 12 May.

This consists of the correspondence between 2twenty4 Consulting Ltd and the ICO for versions 1.0 and 10.2. This is because version 10.1 was never commented on by the ICO. You will see from the email of 13 January 2023 on page 76 that version 10.1 was resubmitted with a single word change as version 10.2. We have not included the attachments for version 10.1, as these are effectively duplicates of version 10.2.

Page 51 is a file note taken by an ICO member of staff following a meeting with 2twenty4 Consulting Ltd in October 2021.

The submission of version 1.0 included two Excel spreadsheets (LOCS control audit checklist and LOCS control audit schedule). These have been provided in CSV format in line with our procedures.

This concludes our response to your request. We hope you found this information helpful.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days. You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority. You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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