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7 June 2024

#### IC-308022-R6Y1

## Request

You asked us:

"Are there any plans to request Email Providers to block Spam and Unwanted and Unsolicited Emails?"

We received your request on 24 May 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

We do not hold information in scope of your request.

As mentioned in our <u>spam email guidance</u>, many service providers offer filters for spam emails.

## **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can <u>raise a complaint</u> through our website.

#### Your information

Our <u>privacy notice</u> explains what we do with the personal data you provide to us, and sets out <u>your rights</u>. Our <u>Retention and Disposal Policy</u> details how long we keep information.



# Yours sincerely



Information Access Team
Information Commissioner's Office
Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
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For information about what we do with personal data
see our privacy notice