

17 June 2024

Case reference: IC-310746-W0L7

We are now in a position to respond to your information request of 30 May.

Request

You asked us for the following:

"Clarification of this request is for plans to remedy complainants evidence being destroyed on arrival into the Information Commissioner's Office's inbox."

We have handled your request for recorded information under the Freedom of Information Act 2000 (FOIA).

Our response

We understand your request to be about where complainants submit evidence electronically to the ICO as part of their complaint and that evidence is 'destroyed' when it arrives at our inbox. You provided context to your request.

We do not hold information within scope of your request. We do not hold any recorded information for 'plans' of the type you have described.

This concludes our response to your information request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days. You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority. You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews

For information about what we do with personal data see our [privacy notice](#)