

24 June 2024

Reference number: IC-312089-Q8T2

Request

You asked us: *"Please confirm whether any recorded information is held by/on behalf of the ICO and, if so, provide copies of such information, relating to what (if any) consultation was undertaken by the Solicitors Regulation Authority with the ICO and its staff, and what response/guidance was provided by the ICO to the SRA, in relation to the SRA's warning to firms on making subject access requests (SARs) in the context of high-volume financial services claims, which was published on 02 May: <https://www.sra.org.uk/solicitors/guidance/high-volume-financial-service-claims/>, or otherwise in relation to the making of SARs in the context of such claims."*

We received your request on 7 June 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

Having searched our records, we can confirm that we hold information in the scope of your request. Please find this attached.

Personal data has been redacted in our response. It is exempt under section 40(2) of the FOIA.

Disclosure of this data would break the first principle of data protection - that personal data is processed lawfully, fairly and in a transparent manner.

There is no strong legitimate interest that would override the prejudice that disclosure would cause to the rights and freedoms of the individuals concerned. So we are withholding the information under section 40(2) of the FOIA.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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data see our [privacy notice](#)**