

24 June 2024

IC-310525-B7M1

Request

In summary, you asked us what date Live Nation (Ticketmaster) reported a data breach to the ICO.

We received your request on 1 June 2024, on 4 June 2024 you clarified that this is in relation to a cyber incident that occurred in May 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We confirm that the ICO has not received a data breach report that matches your description on or before the date of your request, 1 June 2024.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely,



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
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