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3 July 2024

IC-314764-L9Y2

Request

You asked us to confirm whether any data breaches had been reported to the ICO by Dvash Ltd and any action taken.

We received your request on 19 June.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We do not hold any information within the scope of your request. I have searched our case management systems and can find no record of any data breaches reported to us by this Company.

Please note that due to our retention schedules we only retain personal data breach case files which did not result in regulatory action for two years after closure of the case, and those where regulatory action was taken for six years.

Therefore, if there were cases which were older than this, we would no longer hold information about them. However, we do have record on our website of all fines issued since 2010 and can confirm that none have been issued to Dvash Ltd during that period.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full <u>review procedure</u> on our website.



If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can <u>raise a complaint</u> through our website.

Your information

Our <u>privacy notice</u> explains what we do with the personal data you provide to us, and sets out <u>your rights</u>. Our <u>Retention and Disposal Policy</u> details how long we keep information.

Yours sincerely



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