

12 July 2024

IC-316340-B1K5

Request

You asked us – in summary:

"I was one of the practices affected by the PracticeHub data breach of 22 April 2021.

Are you able to give me any information as to how the case was concluded?"

We received your request on 28 June 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have searched our case management records based upon the information you have provided and can confirm that we do not hold any information falling within the scope of your request.

This is because our investigation into the personal data breach reported by PracticeHub is ongoing and there is currently no outcome.

At this time we do not have a timescale for the completion of the investigation, however, if the ICO chooses to take regulatory action after the investigation has concluded it will be published on our website at [Action we've taken | ICO](#)

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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