

15 July 2024

IC-318557-Z7F2

## Request

On 8 July and 10 July 2024 respectively, you asked us whether the Royal Wolverhampton NHS Trust or the Walsall Manor Hospital have reported a particular data breach to the ICO.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

## Response

We understand that the breach referred to in your request relates to information about complaints being shared without consent of the complainant(s). Following reasonable searches we have been unable to locate any personal data breach cases that match this description within our casework management system.

If we have misunderstood your request, then please provide further details (such as the date and nature of the incident) so that we can conduct further searches.

Please note that not all personal data breaches need to be reported to the ICO. For more information see [our guidance here](#).

We publish information about personal data breaches reported to us [here](#).

Please also note that our records do not cover breaches reported via the NHS Digital reporting toolkit unless these have been referred to our Personal Data Breach team. The NHS Digital reporting toolkit is what NHS organisations based in England complete when they experience a personal data breach. Depending on the answers they choose, if the threshold for reporting is met, the report will be referred to the ICO's Personal Data Breach team. If this threshold is not met and the breach is not referred to the ICO, we are unlikely to hold any information about it unless the breach is reported to us via other means.

If you want to make a request about breaches reported via the NHS Digital reporting toolkit, you will need to contact NHS Digital directly. More details can be found on their website: [www.digital.nhs.uk](http://www.digital.nhs.uk).

This concludes our response to your request.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

### **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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