

1 August 2024

IC-320884-Z6B7

## Request

*'I understand that all your staff are issued Microsoft Surfaces and yet scarce money is still spent supporting a few legacy Apple iPads and MacBooks.*

*Please tell me how many iPads and MacBooks are still used by staff members.*

*Please also tell me the annual cost for the last full accounting year of supporting these devices through additional costs in contracts, such as additional fees in service subscriptions for Apple only apps or software, and costs related to maintain a specific on-premises server, also known as a local server, which would otherwise be unnecessary as Microsoft solutions are cloud migrated.*

*If there no-accountable costs present that can't be included in the above such as staff time required to keep trained in Apple as well as Microsoft topics, and staff time in creating Apple solutions / processes / workarounds along side those they develop for the Microsoft products, please just indicate that "Yes there are these costs that can't be included in the above" or "No our staff do not spend time double handling things to ensure Apple products work like the Microsoft solutions do".'*

We received your request on 19 July 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

## Our response

We hold some information in scope of your request.

38 members of staff have use of iPads. No staff have use of a MacBook.

There are no additional costs involved in their use.

Our staff "do not spend time double handling things to ensure Apple products work like Microsoft solutions do". The devices are used in their native state.

## Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team  
Information Commissioner's Office  
Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
[ico.org.uk](http://ico.org.uk) [twitter.com/iconews](https://twitter.com/iconews)  
Please consider the environment before printing this email  
**For information about what we do with personal data  
see our [privacy notice](#)**