

Date: 22 March 2024

IC-292390-C4S3

Request

In relation to a cyber attack against Levaes Solicitors, you asked us:

"The incident was discovered by Levaes on the 8 February 2023 and they notified all of their client's whose data was involved in the incident as required under Article 34 of the GDPR.

They stated that they had reported the incident yourselves, the ICO.

They confirm that an unauthorised third party accessed their servers and data was exfiltrated from their system.

We would like to request a copy of your investigation outcome if that has now been concluded, for confirmation as to whether you concluded that Levaes were found to be in breach of Article 5(1)(f) of the GDPR."

We received your request on 6 March 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

I can confirm that we do not hold an investigation outcome. Our investigation into this incident is ongoing.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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