

8 August 2024

Case Reference IC-323991-V4P6

Request

You asked us to confirm if a personal data breach ("PDB") has been reported to us by ESMS Ltd, and if so, the date on which it was reported.

We received your request on 29 July 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

I have searched our case management system and in our datasets published on our website, however it appears we do not hold a record of a PDB being reported by ESMS Ltd (or under the name ESMS Global Ltd).

It may be that the company made a report or enquiry (eg through our telephone helpline), but may then have been advised that it doesn't need to be logged as an official PDB case.

Unfortunately, our retention policy means that some older information will no longer be held, so this limits what we can know about previous cases.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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