

**Date:** 13 June 2024

**IC-306729-M7J7**

**Request**

You asked us:

*"The outcome of the last 100 Right to be Forgotten complaints escalated as case reviews and the qualifications or level of experience required to be a reviewing officer within ICO."*

Following a clarification you advised that I should read 'reviewing officer' as *"Lead Case Officer or Team Manager, either of whom are eligible to act as a reviewing officer"*.

We received your request on 15 May 2024. We have handled your request under the Freedom of Information Act 2000 (the FOIA).

**Our response**

In relation to the first part of your request, I can confirm that we hold information in scope of your request. I have received a report for all cases received on or before 15 May 2024 (the date of your request) where the complaint is an Article 17 complaint and there has been a case review. Here are the outcomes:

<b>Outcome</b>	<b>Count</b>
Not upheld	91
Upheld	5
Partially upheld	3
Unassigned	1

“Unassigned” is where the reviewed did not select an outcome from the list. I checked whether this information was recorded elsewhere in the case. It was not. The above therefore represents the information as held.

In relation to the second part of your request, I can confirm we hold information in scope of your request. Please find attached the latest job specification for both the Lead Case Officer and the Team Manager roles at the ICO.

I hope you find the information helpful.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

### **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely

