

Date: 2 August 2024

IC-317938-JOWO

Request

You asked us:

"I got a notification from IdentifyMobile regarding to the security incident - they have reported ICO as IC-315637-K7F3.

My customer is impacted this security incident and strongly requested us to provide the full report that IdentifyMobile sent to ICO, would it be possible to provide?"

We received your request on 8 July 2024. We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

When an organisation experiences a personal data breach, it only has to notify the ICO if it is likely to result in a risk to the rights and freedoms of individuals. With this in mind, not all breaches have to be reported to the ICO and organisations must assess each breach on a case-by-case basis.

When a data controller submits a personal data breach report to us, we ask it to provide detailed information about the breach, the actions taken, number of affected data subjects, etc. I consider this is what you are referring to when you are asking us to disclose the 'full report' that IdentifyMobile sent to the ICO and I have interpreted your request to be for the personal data breach report as a result.

With the above context in mind, I can confirm that a case exists with case reference IC-315637-K7F3, but we do not hold a personal data breach report, because IdentifyMobile did not submit one. As such, we do not hold information in scope of your request.

The case was set up to store a brief exchange of emails between IdentifyMobile and the ICO, and this exchange does contain brief details about what happened. However, I do not consider this exchange is in scope of your request because it is not a personal data breach report.

Furthermore, by way of advice and assistance, were you to request this information, it is highly likely that the information would be exempt from disclosure by virtue of section 44 FOIA, which gives effect to section 132 of the Data Protection Act 2018. Section 132 creates a prohibition on disclosure of information shared with the ICO while exercising our functions.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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**For information about what we do with personal data
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