

29 August 2024

IC-325104-T6M9

Request

"Please advise of any similar complaints received concerning TVP's tardy, breach of DPA legislation, to SARs"

We received your request on 8 August 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have interpreted your request to be for the number of complaints made about Thames Valley Police (TVP) not responding to a subject access request within the required timeframe.

We hold information in scope of your request.

In order to locate the requested information we have undertaken a manual search of the correspondence on cases about TVP. This is because we categorise complaints about subject access requests, but do not differentiate between complaints about late responses and any other issue (for example, withheld information).

We have identified 15 cases in which the complainant has alleged that TVP did not provide a response to a subject access request within the required timeframe.

Of these:

Five were closed with an outcome of 'no further action';
10 were closed with an outcome of 'informal action taken'.

Please note that the accuracy of these results cannot be guaranteed, given that manual searching was required.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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