

12 September 2024

IC-326444-Z4Z2

Request

- 1. A copy of any data breach and/or data incident scoring criteria used by the ICO to score incidents reported internally to the ICO*
- 2. A copy of any data breach and/or data incident scoring criteria used by the ICO to score incidents reported to the ICO by external organisations*

We received your request on 15 August 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have interpreted your request to be for data breach/incident scoring criteria used to triage incidents reported internally, and by external organisations.

We hold information in scope of the first part of your request.

Please find attached PDB Assessment Methodology. This is used to assess the risk to a data subject's rights and freedoms in relation to incidents reported internally.

Our PDB Service is responsible for assessing incidents reported by external organisations. When the PDB Service assesses an incident they decide whether a case can be closed with advice, or whether it should be referred for investigation. We do consider various factors in reaching this decision, but this is not in the form of scoring criteria.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Information Commissioner's Office
Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews

Please consider the environment before printing this email
**For information about what we do with personal data
see our [privacy notice](#)**