

23 August 2024

**IC-322721-P6T2**

**Request**

You asked us:

*What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?*

*How much you are paying annually for this contract, and where do you advertise for this tender?*

We received your request on 30 July 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

**Our response**

I can confirm that we do hold some information in scope of your request.

Each of your questions has been answered in turn below:

*'What software you are currently using to facilitate BACS payments'*

BACS payments are made via Natwest Autoplay Plus as part of the government banking services (GBS).

Some of the information you have requested is not held by the ICO. This is because the ICO facilitates BACS payments via the GBS, for which the tendering arrangements are made by central government.

*'what is the date of the renewal for this contract?'*

This information is not held by the ICO.

*'How much you are paying annually for this contract, and where do you advertise for this tender?'*

This information is not held by the ICO.

You may therefore wish to direct the aspects of your request which we cannot answer to HM Revenue and Customs, who are responsible for the GBS.

This concludes our response to your request.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can raise a complaint through our website.

### **Your information**

Our privacy notice explains what we do with the personal data you provide to us, and sets out your rights. Our Retention and Disposal Policy details how long we keep information.

Yours sincerely



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