

25 October 2024

**Reference number: IC-336032-Y7G9**

**Request**

You asked us: "*Could you confirm under the freedom of information did civil service pensions branch notify yourselves of a data breach [situation described]?"*

We clarified your request on 9 October 2024 by asking for further information regarding the circumstances around the breach. This was to enable us to complete more meaningful searches.

We received your clarification on the same date, 9 October 2024. As such this was the date we received your request.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

**Our response**

Using the information you have provided we have conducted a reasonable search of our records.

We can confirm that we do not hold information in the scope of your request as we do not hold a data breach report that matches the situation you have described.

It should be noted that not all data breaches have to be reported to the ICO. The need to report to us is based upon the risk to the individual's rights and this decision is made by the data controller following a risk assessment of the breach. More information about this is available on our [website](#).

**Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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