

07 November 2024

IC-341792-B2W2

Request

"The number of Freedom of Information Requests received in the following years:

i) 2014 ii) 2015 iii) 2016 iv) 2017 v) 2018 vi) 2019 vii) 2020 viii) 2021 ix) 2022
x) 2023

The number of Freedom of Information Requests refused in the following years.

i) 2014 ii) 2015 iii) 2016 iv) 2017 v) 2018 vi) 2019 vii) 2020 viii) 2021 ix) 2022
x) 2023"

We received your request on 27 November 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We hold some information in scope of your request.

Figures for the number of FOI requests we received and refused have been published in each [annual report](#) since 2020/21. The relevant information can be found in the 'operational performance' annex, under 'Information Access'.

Information about the number of requests received (but not refused) can be found in previous annual reports captured by the [National Archives](#).

Information about requests refused is not available prior to April 2020 because our previous casework management system did not capture this information. Cases older than two years are deleted in line with our retention schedule.

The information we do hold is technically withheld under section 21 of the FOIA. This exemption relates to information that is reasonably accessible to the applicant outside the FOIA.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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see our [privacy notice](#)**