

1 November 2024

IC-338995-R3G7

Request

You asked us whether we had received a personal data breach report from Care2rise in July 2024.

We received your request on 17 October 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

I can confirm that we hold information in scope of your request.

We received a personal data breach report from Care2rise on 19 July 2024, which is being assessed under case reference IC-320888-H9R7. Our investigation into this breach remains ongoing.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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data see our [privacy notice](#)**