

11 November 2024

IC-339433-Q2Y2

Request

You asked us:

Please can you provide information relating to any investigation the ICO may have taken in relation to a data breach at Eurofins Forensic Services. I suspect this relates to Eurofins having had a ransomware attack in 2019

We received your request on 22 October 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We can confirm that we do not hold any information within scope of your request.

We have searched our casework management systems, including those which are used by our investigations teams, but we did not find any information relating data breaches reported by Eurofins.

We keep copies of data breach cases for a period of two years. As the breach occurred five years ago, any information held would have been deleted in line with our retention schedule.

You can find our [retention policy](#) on our website.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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