

11 November 2024

**Ref: IC-340500-V8W2**

## **Request**

You asked us:

*"Data identifying the percentage number of ICO staff that work from home (as per post Covid pandemic).  
Please identify the different staff roles i.e. Manager, Lead Case Officer, Case Worker etc"*

We received your request on 25 October.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

## **Our response**

We do not hold any information within the scope of your request.

Currently there aren't any members of ICO staff who have contracts which specify that they work from home. Instead, all employment contracts stipulate a place of work, which is either our head office or one of our regional offices.

Through policy, all staff do have the flexibility to work from home as well as the office, according to the needs of their role. Such working practices are agreed within each team, and we do not retain records of which staff work from home or the frequency at which they work from home.

## **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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