

11 November 2024

IC-342034-S7L2

## Request

"I am submitting a formal Freedom of Information request regarding any potential conflicts of interest involving individuals involved in handling my complaint and the respondent. Please provide information on: 1. Any measures the ICO has in place to address conflicts of interest between ICO staff and respondents. 2. Any specific instances, if applicable, where conflicts of interest have arisen during or prior to investigations."

We received your request on 31 October 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

## Our response

We hold information in scope of the first part of your request. Conflicts of interest in relation to complaints are addressed in the [ICO Code of Conduct](#).

As this information is available to you via the website, it is technically withheld from our response under section 21 of the FOIA. This exemption relates to information reasonably accessible to the applicant outside the FOIA.

We have taken the second part of your request to be specifically in relation to the members of staff involved in your complaint. We do not hold this information.

## Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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