

25 November 2024

Reference number: IC-345166-V8V5

Request

You asked us: *"I am writing to a request under the Freedom of Information Act related to the ICO's handling of complaints related to journalism. The ICO's review of the processing of personal data for the purposes of journalism under the Data Protection Act 2018 (<https://ico.org.uk/media/about-the-ico/documents/4029002/journalism-outcomes-report.pdf>) stated at page 8 that between February 2020 and March 2022 the ICO received 488 such complaints. However, other than recording that no enforcement action was taken by the ICO in respect of journalism in the period under review, it provided no information on how these complaints were handled. Please can you therefore provide information on how many of these 488 complaints resulted in an ICO finding of "infringement", "likely infringement" and "potential infringement" and what other outcomes at a similar level of abstraction were recorded (also with relevant numbers so categorised)."*

We received your request on 19 November 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

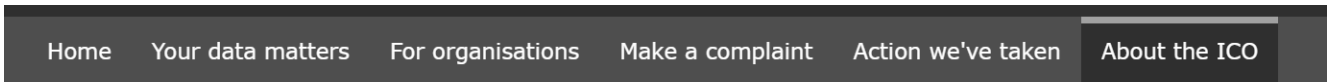
Having conducted a reasonable search of our records, we can confirm that we do not hold information in the scope of your request. This is because we no longer hold cases as far back as the timescales requested as they have been deleted in accordance with our retention period.

We can also advise that we have checked our oldest [data sets](#) and can confirm that there are no cases in the scope of your request held here either.

[Archived versions](#) of our website are held via The National Archives' UK Government Web Archive. As such, it may be possible to locate some or all the

information you have request by reviewing old versions of our datasets via this third party site.

The route to our datasets is the following: Click 'About the ICO' >



Click 'Our Information' >

→ Who we are
Find out who we are, what we do and what we can't do.

→ What we do
Our areas of focus and how we aim to achieve them.

→ Jobs
We hope you enjoy discovering more about our work, wide range of career opportunities and the exciting future we could offer you.

→ Our information
Information about our plans and activities

Click 'Complaints and Concerns data sets' >

About us

→ Policies and procedures

→ Disclosure log

→ Service standards

→ Income and expenditure

→ Gift register

→ Working with other bodies

→ Request information from us

→ Complaints and concerns data sets

Click 'Data protection complaints'

[Data protection complaints](#)

Data sets of complaints we have handled from members of the public about data protection concerns.

You will then be able to view each of the data sets, which can be filtered. Complaints in the scope of your request will be held in the 'Media' sector with the subsector being 'journalist'.

Please note, we have provided the above pictures to assist you with navigating the third party website. We would also like to advise that this 'pathway' may not necessarily be accurate on all versions of the The National Archives' website.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely

ico.

Information Commissioner's Office



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
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ico.org.uk twitter.com/iconews

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see our [privacy notice](#)**