

15 November 2024

ICO case reference– IC-341091-Z2C0

Request for Information

Referring to Eddolls (Manor Farm) Ltd you asked the Information Commissioner's Office (ICO):

"I require a copy of all written advice given to the company or its directors with respect to SAR's or the operation of CCTV cameras or other data protection of privacy matters, whether by email or letter, or if verbally a transcript or summary of advice given, or a record of the call time and date if no record of the call content exist".

We received your request on 30 October 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We neither confirm nor deny whether we hold the information you have requested by virtue of section 44(2) of the FOIA.

Section 44(2) states:

"The duty to confirm or deny does not arise if the confirmation or denial that would have to be given to comply with section 1(1)(a) would (apart from this Act) fall within any of paragraphs (a) to (c) of subsection (1)."

Section 44(2) of the FOIA exempts us from our duty to say whether or not we hold the information you have asked for if confirmation or denial would itself reveal information otherwise exempt under section 44(1)(a).

It is our view that the requested information, if held, would be exempt from disclosure under section 44(1)(a) of the FOIA and we therefore neither confirm nor deny we hold the information you have requested.

This exemption is absolute and, as such, we do not have to consider whether or not it would be in the public interest for us to reveal whether or not the information is held.

Please note, this response should not be taken as confirmation that the information you have requested does or does not exist.

It may be helpful for you to know that when organisations contact us for general advice on subject access and operation of CCTV cameras, we generally signpost them to guidance links on subject access rights and CCTV on our website which you be of some assistance to you.

[What is the right of access? | ICO](#)

[What is the meaning of 'relates to'? | ICO](#)

[Right of access/subject access requests and other rights | ICO](#)

[Governance \(post-deployment\) | ICO](#)

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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ico.org.uk twitter.com/iconews

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