

22 November 2024

IC-342252-J8T5

Request

You asked us:

"We write in regard to the cyber incident that was experienced by A24 Group Limited on 3rd December 2023.

We understand that the incident was reported to the ICO. We would therefore be grateful if you could provide a copy of the outcome of the ICO's investigation, and details of any formal or informal action taken against A24 as a result of the cyber-attack."

We received your request on 05 November 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We can confirm we hold a data breach report that matches your description. The incident was looked at by our cyber incidents team and we provided our outcome to the A24 Group Limited on 15 April 2024. Please find attached a copy of our outcome letter.

Some information has been redacted as it is information that relates to a third party. A further explanation is provided below:

Section 40 FOIA

We have redacted some information in the letter under section 40(2) by virtue of section 40(3)(a)(i), which is the exemption under FOIA concerning personal information.

Section 40(2) allows a public authority to withhold information from a response

to a request when the information requested is personal data relating to someone other than the requestor, and its disclosure would contravene one of the data protection principles.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely