

13 December 2024

Case reference: IC-347388-Q1G4

We are now in a position to respond to your information request of 21 November.

Request

You asked the following:

"I understand Staffordshire police are recidivists when it comes to tardy attention to FoIA, that in 2023 (July?) they were experiencing problems with addressing FoIA requests, failing to comply with the law. By December, this not having been resolved, the ICO became involved and received a report from the constabulary setting out the issues. Almost a year on and these delays remain. Please can you advise what activity there has been at the ICO since the 12/2023 review/examination of Staffordshire's conduct with regard to FoIA responses and if none, why not."

We have handled your request under the Freedom of Information Act 2000 (FOIA).

Our response

We understand your request relates to our enquiries with Staffordshire Police on their compliance with FOIA requests. Specifically, whether there has been any activity by the ICO as regulator since the report provided to us by Staffordshire Police on 1 November 2023. This report is available on our disclosure log [IC-304162-R2Y2](#). A further FOI response on this topic can be found on our disclosure log under [IC-311973-Z7J1](#).

We can confirm we have issued an FOI practice recommendation to Staffordshire Police. A copy of the practice recommendation of 19 November 2024 is attached. This is also available on our website [here](#).

With regards to the FOI complaints referenced in the practice recommendation, we have received 26 complaints in total since 1 November 2023 up to the date of your request. 25 of these have been completed and a summary of the case outcomes has been provided. Cases completed up to quarter 1 of 2024/25 are available on our online casework datasets [here](#). Published decision notices can be found [here](#).

This concludes our response to your request. We hope you found this information helpful.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days. You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority. You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and disposal policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews

For information about what we do with personal data see our [privacy notice](#)