

18 December 2024

Case Reference IC-350863-L8J4

Request

You asked us to confirm if any security incidents involving Express IT Group Ltd were reported to the ICO during 2022, and if held, to provide access to the relevant incident details.

We received your request on 13 December 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We don't hold any record of a personal data breach security incident being reported by Express IT Group Ltd in 2022. We also don't have any records of data protection or security complaints about the company for that year.

I've checked our case management system, and our datasets on our [website](#) (as well as our [archived website](#) for our older datasets) however there is no such record.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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