

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF T. 0303 123 1113 ico.org.uk

19 December 2024

IC-347453-R0L9

Request

You asked us:

"I understand there have recently been incidents on one of the wards at Luton and Dunstable NHS Hospital where a patient has picked up NHS IT devices (e.g. iPads), between 24 November 2024 and 30 November 2024.

Please confirm whether these incidents have been reported to the Information Commissioner's Office as a breach of GDPR."

We received your request on 30 November 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have searched our systems for the information requested. Our searches included searches for personal data breach reports sent to us by "Luton and Dunstable NHS Hospital" – for which we do not have an account on our systems – and "Bedfordshire Hospitals NHS Foundation Trust" – for which we do.

Having undertaken these searches, we can confirm that we do not hold information in scope of your request. In other words, we have not received a personal data breach report matching the description you provided.

Please note that not every personal data breach is reportable and there is a possibility that the organisation has determined that the breach did not meet the threshold for reporting to the ICO.

If you or another individual have been affected by a data breach and wish to



raise a complaint with us about it, you can do so via our website <u>here</u>.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure <u>here</u>.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can raise a complaint through our website.

Your information

Our <u>privacy notice</u> explains what we do with the personal data you provide to us, and sets out <u>your rights</u>. Our <u>Retention and Disposal Policy</u> details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews
Please consider the environment before printing this email
For information about what we do with personal
data see our privacy notice