

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF T. 0303 123 1113 ico.org.uk

11 December 2024

IC-344634-F0K0

Request

"Please share how FOI breaches the East West Rail Company has had since 2019."

We received your request on 31 October 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We understand your request to be for the number of time we have recorded a breach of the FOIA in response to a complaint made to us about East West Railway Company.

We hold information in scope of your request.

The information can be found in the decision notices published on our website.

We have recorded two breaches of the FOIA by East West Rail Company since 2019. In both cases the breach was of section 10 (failing to provide a valid response within the statutory time frame):

<u>ic-190393-c0v0.pdf</u> ic-137895-w9r3.pdf

Because this information can be found on our website it is technically withheld under section 21. This exempts information available to the requester via means other than a request under the FOIA.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full <u>review procedure</u> on our website.



If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can <u>raise a complaint</u> through our website.

Your information

Our <u>privacy notice</u> explains what we do with the personal data you provide to us, and sets out <u>your rights</u>. Our <u>Retention and Disposal Policy</u> details how long we keep information.

Yours sincerely



Information Access Team
Information Commissioner's Office
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see our privacy notice