

8 January 2025

IC-353200-T4J3

Request

You asked us:

"I am writing to inquire about the ICO registration status of Wellbeing Assured Healthcare Ltd (Registration Number: ZB529256). Specifically, I would like to confirm whether their current registration permits them to control and process CCTV data and whether this is explicitly stated in the purposes listed under their registration. Could you kindly assist in verifying if the company's activities align with the scope of their registration, particularly concerning the use of CCTV footage?"

We received your request on 29 December 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

Under the Data Protection Act 2018 organisations processing personal information are required to pay a data protection fee unless they are exempt, it is the law to pay the fee.

Wellbeing Assured Healthcare Ltd have paid a fee as they are processing personal data as a controller. However, when an organisation pays a data protection fee, they do not need to provide the ICO with the details of their processing activities. We have therefore not been informed if they are, or are not, using CCTV. We therefore do not hold any information in relation to your request.

It may be helpful to know that our [register of fee payers](#) is available on our website. The registration certificate for Wellbeing Assured Healthcare Ltd can be found on the register here: [Registration Certificate - ZB529256](#).

If you require advice on this topic, you can contact our advice services via our helpline or live chat services. Please see our website for further details on how to contact us for advice: [Advice services for members of the public | ICO](#)

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely,



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