



Civil monetary penalty issued between 1 January and 28 February 2019.

10,770 concerns have been reported to the ICO so far this year.

Action taken against nuisance marketers in February 2019



Rogue directors banned for a total of 100 years

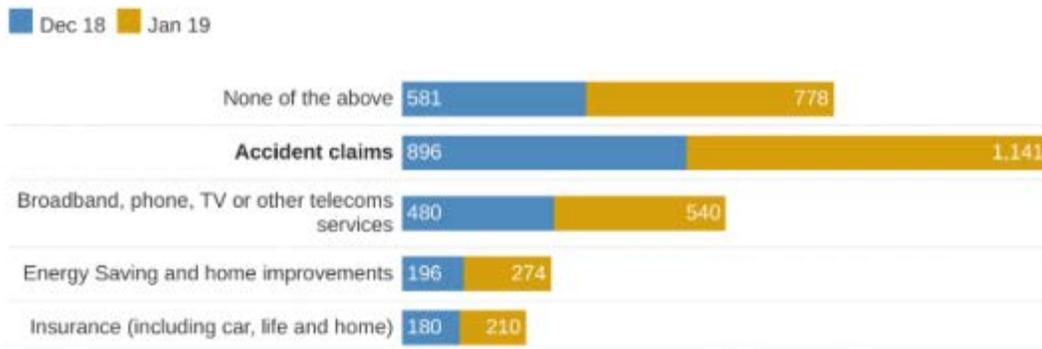
Investigations by the ICO and the Insolvency Service have resulted in 16 company directors being banned from running a company for more than 100 years in total.

The latest ban, issued by the Insolvency Service, disqualifies a company director whose two companies, Your Money Rights Ltd and Miss-Sold Products UK Ltd, were responsible for 220 million automated nuisance calls.

[Read our press release here](#)

January in detail

Live calls by topic



January trends report

Both live and automated calls are still the subject of the majority of concerns reported to us - 40% and 49% respectively. The biggest increases for last month are accident claims (+1040, 47%) and debt management concerns

(+488, 178%). This is likely due to seasonal variations but may also be affected by regulatory action by the Claims Management Regulator and the Insolvency Service.

[View our trends report](#)

Our wider work



Fines issued to Leave.EU and Eldon Insurance

We have issued fines totalling £120,000 to an EU referendum campaign and an insurance company for serious breaches of electronic marketing laws and is set to review how both are complying with data protection laws.

[Find out more](#)



Pension scams - joint campaign with Project Bloom

This month, we supported a campaign by the multi-agency group Project Bloom, focussed around pension scams and 'fraudster families'. The campaign highlighted that a number of victims reported losing over £1 million in savings due to scams, and offered practical advice to keep their pension pot secure. [A separate investigation](#) found that some crime groups were run by married couples or relatives, using rogue financial experts for their specialist knowledge.

[Read the press release here](#)

In other news...



Housing developer fined for ignoring data request

Organisations have been reminded they could face a criminal prosecution if they fail to respect the public's

data protection rights.

Housing developer Magnacrest Ltd did not comply with an enforcement notice issued by us, after they ignored a subject access request submitted by an individual. The company had to pay a fine and prosecution costs, totalling almost £1,500.

[Read more](#)



Information Commissioner's Office
Registered office: Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

[Unsubscribe](#)

powered by  adestra