ico.
Information Commissioner's Office

21 Civil monetary penalties issued between 1 January and 30 November 2018.

117,890 concerns have been reported to the ICO so far this year.

Action taken against nuisance marketers in November 2018

ICO fines two companies for over a million nuisance calls

The two organisations, DM Design Bedrooms Ltd and Solartech North East Ltd were fined £160,000 and £90,000.

Less than 0.1% of those affected made complaints to us. However, each report had an impact on the investigation and as a result; we were able to take action.

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New powers to fine Company Directors of marketing firms

From 17 December 2018, the ICO will have the power to make company directors personally liable for nuisance calls made by their business.

Elizabeth Denham, Information Commissioner said "Making directors responsible will stop them ducking away from fines by putting their company into liquidation".

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What's happening with nuisance calls

Spike in broadband call complaints

The ICO has received an increase of 409% in broadband calls complaints compared to October 2017.

This increase is linked to a number of news reports of ISP Broadband scammers, who tried to obtain remote access to computers and steal sensitive data.

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Monthly reports increase by 6,000 calls

The total number of concerns reported in September increased compared to both the previous month and the previous year.

The massive change is likely due to news of the 'claims management' cold calling ban, which highlighted both the role of the ICO and our online reporting tool.

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In other news...

Other action taken

- Fines to a number of organisations for non-payment of Data Protection Fee
- Met Police served with enforcement notice in relation to their Gangs Matrix

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Uber

ICO has fined ride sharing company Uber for failing to protect customer's personal information during a cyber-attack.

The records of almost 82,000 drivers based in the UK were taken during the incident.

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