

## **Freedom of Information Act 2000 (FOIA)**

### **Decision notice**

**Date:** 1 October 2024

**Public Authority:** UK Health Security Agency

**Address:** 10 South Colonnade  
London  
E14 4PU

#### **Request:**

The complainant requested the following information from the UK Health Security Agency (UKHSA) on 9 February 2024:

“ BACKGROUND INFO:

A company called Immensa Health Clinics (also known as Dante Labs) were awarded a number covid testing contract via the DHSC/UKHSA during the pandemic.

According to the UKHSA Immensa (Dante Labs) were awarded a priority contract. In a document published by UKHSA the department claims the "supplier self-referred to online portal".

Link to UKHSA publication confirming this:

<https://www.gov.uk/government/publications/covid-19-testing-procurement/covid-19-testing-procurement>

MY REQUEST:

1 - Please can you provide me with a copy of the email / self-referral from Immensa (aka Dante Labs) onto the "online portal".

2 - Please also confirm if you hold any email, text or WhatsApp correspondence between former ministers Matt Hancock and Lord Bethell and representatives of Immensa (Aka Dante Labs)?

3 - If the answer to question 3 is yes, please provide a copy of all relevant information.

Note: When answering question 1-3, Please use the following date range for your searches: 1 June 2020 to 01 September 2020.”

**Commissioner’s Decision:**

A public authority will breach section 10 of FOIA if it fails to respond to a request within 20 working days. Based on evidence available to the Commissioner, by the date of this notice the public authority has not issued a substantive response to this request. Therefore the Commissioner finds a breach of section 10.

**Steps:**

The public authority must provide a substantive response to the request in accordance with its obligations under FOIA.

The public authority must take this step within 30 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

**Right of Appeal:**

Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)  
GRC & GRP Tribunals,  
PO Box 9300,  
LEICESTER,  
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: [grc@justice.gov.uk](mailto:grc@justice.gov.uk)

Website: [www.justice.gov.uk/tribunals/general-regulatory-chamber](http://www.justice.gov.uk/tribunals/general-regulatory-chamber)

Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

**Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF**