

## Freedom of Information Act 2000 (FOIA)

### Decision notice

**Date:** 4 October 2024

**Public Authority:** Chief Constable Staffordshire Police

**Address:** Police Headquarters  
Weston Road  
Stafford  
ST18 0YY

#### **Request:**

The complainant requested the following information from Staffordshire Police on 29 August 2024:

'With regard to the Removal, Storage and Disposal of Motor Vehicles (amendment) Regulations 2023 (commencement date: 6 April 2023) charges for recovery and storage. Please:

1. provide a copy of your vehicle storage & removal policy; the procedure relating to recovery and storage charges i.e. the date from which these commence taking into consideration forensic examination, that the vehicle may not be release immediately etc.
2. provide a copy of your standard letter to the owner/keeper/insurer of a vehicle recovered and in storage that sets out their recovery process, the charges incurred etc.
3. advise what amount/proportion of the charges levied by your recovery operator are remitted to your constabulary

I am seeking the information , the figures you are paid by the operator either by way of affiliate, rebate or any other arrangement that sees the operator make a payment to you for these services. Please provide the information since 01/01/2023.'

**Commissioner's Decision:**

A public authority will breach section 10 of FOIA if it fails to respond to a request within 20 working days. Based on evidence available to the Commissioner, by the date of this notice the public authority has not issued a substantive response to this request. Therefore the Commissioner finds a breach of section 10.

**Steps:**

The public authority must provide a substantive response to the request in accordance with its obligations under FOIA.

The public authority must take this step within 30 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

**Right of Appeal:**

Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)  
GRC & GRP Tribunals,  
PO Box 9300,  
LEICESTER,  
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: [grc@justice.gov.uk](mailto:grc@justice.gov.uk)

Website: [www.justice.gov.uk/tribunals/general-regulatory-chamber](http://www.justice.gov.uk/tribunals/general-regulatory-chamber)

Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

**Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF**