

Freedom of Information Act 2000 (FOIA) Decision notice

Date: 28 November 2024

Public Authority: The Post Office Ltd

Address: Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ

Request:

The complainant requested the following information from the Post Office Ltd on 17 June 2024:

"Under the Freedom of Information Act 2000, I would like to request the following information:

- Any correspondence sent to Adam Crozier which mentioned "Horizon" from members of the Post Office executive team, Post Office board or Post Office Risk and Compliance committee.

This should be taken to include any emails, letters and messages in any format, and refined to emails if necessary due to the cost/time limit.

If this is not possible due to the cost limit, please provide any emails which mention "Crozier" and "Horizon" and either the a) "board" or b) "Risk and Compliance committee".

Please limit the above searches to the period 2003 and 2010. If necessary, please refine this to January 2009 to April 2010."

Commissioner's Decision:

A public authority will breach section 10 of FOIA if it fails to respond to a request within 20 working days. Based on evidence available to the Commissioner, by the date of this notice the public authority has not issued a substantive response to this request. Therefore the Commissioner finds a breach of section 10.

Steps:

The public authority must provide a substantive response to the request in accordance with its obligations under FOIA.

The public authority must take this step within 30 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

Right of Appeal:

Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)
GRC & GRP Tribunals
PO Box 9300
LEICESTER
LE1 8DJ

Tel: 0203 936 8963
Fax: 0870 739 5836

Email: grc@justice.gov.uk

Website: www.justice.gov.uk/tribunals/general-regulatory-chamber

Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

**Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF**