

eIDAS regulations breach notification form

Incident

**Please describe the incident the incident**

**How long did the incident last for?**   hours

This is the time span between when the service started to degrade and when the service was available again to the end-user, or simply the length of time the end-user was unable to use the service.

**What percentage of subscribers were/are affected:**   %

**Year:** Select year...

Impact

**What personal data was/is impacted?**

**How many subscriptions were/are impacted?**

**Was there/ is there a cross border impact?**

****

**Services affected**

Please select all applicable

|  |  |
| --- | --- |
|  | creation of (qualified) certificates for electronic signatures |
|  | validation of (qualified) certificates for electronic signatures |
|  | creation of (qualified) certificates for electronic seals service |
|  | validation of (qualified) certificates for electronic seals service |
|  | creation of (qualified) certificates for electronic time stamps |
|  | validation of (qualified) certificates for electronic time stamps |
|  | creation of (qualified) certificates for electronic registered delivery services |
|  | validation of (qualified) certificates for electronic registered delivery services |
|  | creation of (qualified) website authentication certificates |
|  | validation of (qualified) website authentication certificates |
|  | creation of signatures service |
|  | verification of signatures service |
|  | creation of seals service |
|  | verification of seals service |
|  | creation of electronic timestamps service |
|  | verification of electronic timestamps service |
|  | creation of electronic registered delivery services |
|  | verification of electronic registered delivery services |
|  | preservation of electronic signatures service |
|  | preservation of electronic seals service |
|  | preservation of certificates |

**What asset types were/are affected?**

Please select all applicable

|  |  |
| --- | --- |
|  | certification authority (CA) platform |
|  | validation authority (VA) platform |
|  | time stamping authority (TSA) platform |
|  | registration authority (RA) platform |
|  | generation and validation of signatures/seals platform |
|  | preservation of signatures/seals platform |
|  | registered delivery service platform |
|  | network platform |
|  | archive |
|  | hardware |
|  | software |
|  | other |

**Category of impact**

|  |  |  |
| --- | --- | --- |
| confidentiality | integrity | availability |

**Impact on assets**

****

**Trust service concerned**

****

Causes

**Root cause**

Please select all applicable

|  |  |
| --- | --- |
|  | human error |
|  | system failures |
|  | natural phenomena |
|  | malicious actions |
|  | third party failures |

**Detailed causes**

Please select all applicable

|  |  |
| --- | --- |
|  | human error |
|  | system failures |
|  | natural phenomena |
|  | malicious actions |
|  | third party failures |
|  | detailed causes |
|  | denial of service attack |
|  | malware and viruses |
|  | theft or loss of equipment |
|  | theft or loss of data |
|  | power cut |
|  | hardware failure |
|  | software bug |
|  | faulty hardware change/update |
|  | faulty software change/update |
|  | tampering of personal data |
|  | eavesdropping |
|  | cryptanalysis |
|  | overload |
|  | policy or procedure flaw |
|  | security shut down |
|  | other |

Actions

**What actions have you taken?**

**What lessons have you learned?**

**What mitigating security measures have you put in place?**

Notifications

Please select all applicable

|  |  |
| --- | --- |
|  | other authorities notified, nationally |
|  | other authorities notified, abroad |
|  | customers affected notified |
|  | public informed |
|  | information disclosure by supervisory body under freedom of information legislation |