

2 May 2025

Case Reference: IC-382311-S8D1

Request

You asked us:

"I am requesting on 24 April 2025, that you please send to me ... a copy of the letter that is sent to CCTV users in response to CCTV complaints."

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have attached our template letter to CCTV users for your information.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team

Strategic Planning and Transformation

Information Commissioner's Office, Wycliffe House, Water Lane,
Wilmslow, Cheshire SK9 5AF

ico.org.uk twitter.com/iconews

Please consider the environment before printing this email

**For information about what we do with personal data see
our [privacy notice](#)**

For information about what we do with personal data see our privacy notice at
www.ico.org.uk/privacy-notice.