

14 April 2025

## **IC-375942-Y2C0**

### **Request**

You asked us if we received a data breach report from O2 on 15 January 2025.

We received your request on 7 April 2025.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

We confirm that we hold information in scope of your request. The ICO received a data breach report from O2 (Telefonica UK) on 15 January 2025. Following a review of the report, the ICO concluded that regulatory action is not required in this case and the case was closed.

This concludes our response to your request.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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