

13 June 2025

Case reference: IC-389262-C1J6

We are now in a position to respond to your information request of 20 May.

Request

In your request you asked if the ICO had received a data breach notification from Flagship Housing Group. You provided further details on the nature of the breach.

We have handled your request for recorded information under the Freedom of Information Act 2000 (FOIA).

Our response

Following a search of our records, we do not hold a self-reported personal data breach notification that matches the details you have provided.

We publish guidance on reporting data breaches on our website [here](#). If we decide to take action against an organisation it will be published on our [website](#).

We also publish details of our [completed casework](#) online. This includes the organisation name and case outcome. The datasets are currently available up to December 2024. Datasets for January 2025 onwards will be published in due course.

This concludes our response to your request. We hope you found this information helpful.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days. You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority. You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and disposal policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews

**For information about what we do with personal
data see our [privacy notice](#)**