

Start of new case

Q1 Does the draft guidance cover the relevant issues about the right of access?

Yes

No

Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

Yes

No

Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

the guidance certainly does include greater detail than before but it would be great to have more focus on private sector organisations

Q3 Does the draft guidance contain enough examples?

Yes

No

Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

it would be very helpful to include more HR related examples and scenarios- for example, where witness statements have been taken could these be considered as confidential?

Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

where an employee has worked at our organisation for many years and have requested all of their personal data, we have defined only one request as manifestly excessive and this was due to the fact that there were over 100000 business related emails which did not relate specifically to their personal data. we picked specific dates in which relate to an incident which allegedly happened and found that less than 5% of the emails reviewed on the 10 dates selected (all working days) contained their personal data. we explained this to the data subject and encouraged them to consider providing any specific search terms, for which they denied. we did not progress with SAR as requested and provided a more narrowed version of the request as was originally requested (the request asked for emails from specific people and search terms)

Q5 On a scale of 1-5 how useful is the draft guidance?

1 - Not at all useful	2 - Slightly useful	3 - Moderately useful	4 - Very useful	5 - Extremely useful
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Q6 Why have you given this score?

it's a lot clearer than the previous guidance but still not as granular as it could be

Q7 To what extent do you agree that the draft guidance is clear and easy to understand?

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Q8 Please provide any further comments or suggestions you may have about the draft guidance.

- Q9 Are you answering as:
- An individual acting in a private capacity (eg someone providing their views as a member of the public)
 - An individual acting in a professional capacity
 - On behalf of an organisation
 - Other

Please specify the name of your organisation:
rather not say

Q10 How did you find out about this survey?

- ICO Twitter account
- ICO Facebook account
- ICO LinkedIn account
- ICO website
- ICO newsletter
- ICO staff member
- Colleague
- Personal/work Twitter account
- Personal/work Facebook account
- Personal/work LinkedIn account
- Other

Thank you for taking the time to complete the survey