

2 July 2024

IC-311986-F1Q3

Request

In summary, you asked us:

"Complaints made to ICO against High Peak Borough Council

Please supply the following data from years 2020 to 2024

Number of complaints received

Outcome of the complaint

Reference number of the complaint"

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have searched our records based on the information you provided and can confirm that we hold some information within the scope of your request.

It may be helpful to explain that records held by the ICO are regularly disposed of in line with our [Retention and Disposal Policy](#). Complaint files are normally held for 2 years. This means that complaints received more than 2 years ago have been erased in line with this policy. However, we have provided all of the information in scope of your request that we do hold.

Please find below information regarding Freedom of Information (FOIA) complaints, Environmental Impact Regulations (EIR) complaints and Data Protection complaints we have received about High Peak Borough Council.

For each complaint we have included the case reference number, the legislation the complaint was handled under, the date the complaint was received by the ICO, the date the complaint was closed, and the outcome of the complaint. A total of complaints is shown at the end of each table.

FOI and EIR Complaints

Reference number	Legislation	Received Date	Completed Date	Decision
IC-163515-D4Q9	EIR,FOI	30/03/2022	17/01/2023	Regulatory action taken
IC-172636-R9B8	EIR,FOI	26/05/2022	12/07/2022	No Further Action
IC-175677-Y4Q3	EIR	13/06/2022	17/01/2023	Regulatory action taken
IC-176648-G2N2	EIR,FOI	19/06/2022	17/01/2023	Regulatory action taken
IC-184194-V6W3	EIR,FOI	02/08/2022	28/02/2023	Regulatory action taken
IC-189805-J7J7	FOI	02/09/2022	08/12/2022	Regulatory action taken
IC-218543-P5D2	FOI	26/02/2023	08/04/2023	No Further Action
IC-243476-Q4L5	EIR,FOI	06/07/2023	11/07/2023	No Further Action
IC-244153-K7K1	FOI	10/07/2023	20/07/2023	No Further Action
IC-244188-C9S0	EIR,FOI	12/07/2023	29/08/2023	Regulatory action taken
IC-247004-X2Y7	EIR,FOI	20/07/2023	08/08/2023	Informal action taken
IC-252809-G1D1	EIR,FOI	20/08/2023	04/09/2023	No Further Action
IC-258557-D7S3	FOI	19/09/2023	28/09/2023	No Further Action
IC-259446-W6X1	EIR,FOI	21/09/2023	09/10/2023	No Further Action
IC-260568-Z1Y2	FOI	28/09/2023	05/02/2024	Regulatory action taken
IC-270783-X4Z4	FOI	15/11/2023	22/11/2023	No Further Action
IC-303914-C1M1	EIR	29/04/2024	NULL	Unassigned
IC-305052-C7S3	EIR,FOI	05/05/2024	21/05/2024	No Further Action
IC-307975-Y5H6	EIR,FOI	21/05/2024	28/05/2024	Informal action taken

Total: 19

Data protection complaints

Reference number	Legislation	Received Date	Completed Date	Decision
IC-199518-H5R7	DPA 18, GDPR	31/10/2022	05/01/2023	Informal action taken
IC-232877-B4F9	DPA 18, GDPR	15/05/2023	05/07/2023	No Further Action

Total: 2

No information has been redacted or withheld from disclosure.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



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